
Quality Statement

EmployEase Pty Ltd has delivered training and vocational services throughout Melbourne since 1992. Specialising in a number of niche courses in the Community Services and Healthcare sectors our focus is to deliver quality training that is specific to employer and industry needs.

We are committed to provide our students with the solid platform to be able to provide quality care and enable them to succeed in their chosen careers.

We collaborate with and value all our stakeholders to ensure our delivery maintains its relevance and quality.

EmployEase strives to provide educational services which exceed the expectations of its stakeholders.

We are passionate and fully committed to continuous improvement based on well-established practices of providing a framework consistently measuring and improving performance.

EmployEase have the following processes in place to support us in our aim of exceeding stakeholders expectations:

- Constant gathering and monitoring of stakeholder feedback
- Stakeholders complaints procedure
- Selection and performance monitoring of healthcare facilities for student safety
- Ongoing training and professional development for our educators and administration staff
- Regular audits of our internal and external processes and procedures
- Measurable quality objectives which reflect our business aims
- Management reviews of audit results, stakeholder feedback and complaints
- Our internal procedures are regularly reviewed and results and/or changes communicated clearly to all employees to maintain consistency.

This policy is posted on the Company Notice Board and can also be found in the staff handbook on induction.

Although the Managing Director has ultimate responsibility for Quality, all employees have a responsibility within their own areas of work to help ensure that Quality is embedded within the whole of the company.

The policy review date is [date].

Signed: (Chief Executive)

Date: